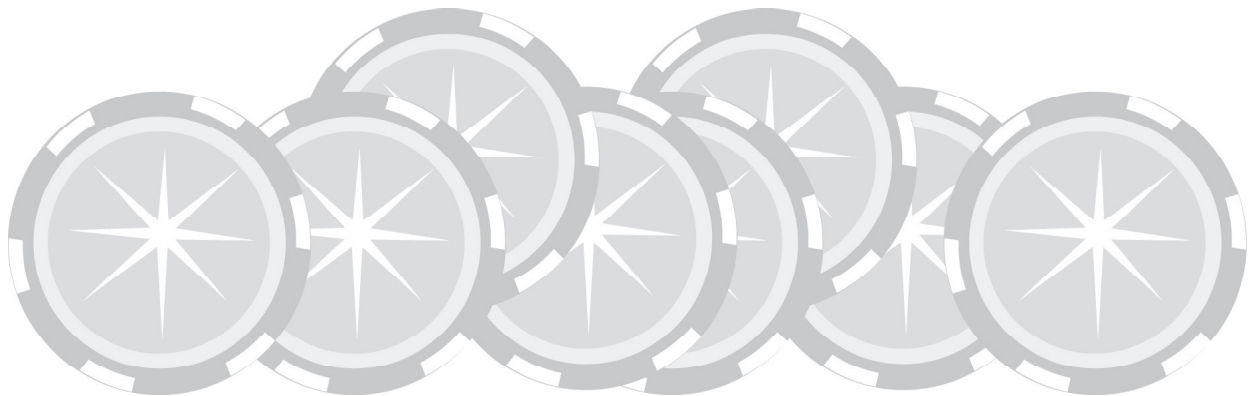


Program at a Glance

THURSDAY, November 3rd

8:30 a.m. to 12:00 p.m.	<p>Pre-Conference Intensive: The More We Know, The More We Grow: How to Better Market Your Practice and Present VA Programs to the Public <i>(Kim Boyer, Certified Elder Law Attorney, Boyer Law Group; Karen McIntyre, President, Veterans Information Services, Inc.; Mary Shapiro, MSG, CMC, President of Senior Direction, LLC)</i> VAN GOGH 1</p>
1:00 to 5:00 p.m.	<p>WRC-NAPGCM Board Meeting VAN GOGH 2</p>
1:00 to 7:00 p.m.	<p>Conference Check-In/WRC-NAPGCM Desk REGISTRATION DESK 2</p>
1:30 to 5:00 p.m.	<p>Pre-Conference Intensive: Assessment and Management of the Memory for the Impaired Patient: From Start to Finish AND a Private Tour of the Cleveland Clinic/Lou Ruvo Center for Brain Health ((Charles Bernick, M.D., Associate Director, Cleveland Clinic Lou Ruvo Center for Brain Health & Dr. Donna Munic-Miller, Ph.D., Psychologist, Cleveland Clinic Lou Ruvo Center for Brain Health) LOU RUVO CENTER FOR BRAIN HEALTH</p>
5:30 to 7:30 p.m.	<p>"Viva Las Vegas" Welcome Reception RENOIR</p>



SAVE THE DATE!

**22nd Annual
WRC-NAPGCM Conference**

November 1-3, 2012,
Hyatt Vineyard Creek Hotel & Spa, Santa Rosa, CA

Program at a Glance

FRIDAY, November 4th

8:30 a.m. to 4:00 p.m.	Conference Check-In/WRC-NAPGCM Desk REGISTRATION DESK 2		
8:30 to 9:15 a.m.	Continental Breakfast & Exhibits CEZANNE & GAUGUIN		
8:30 a.m. to 4:00 p.m.	Exhibit Hall Open CEZANNE & GAUGUIN		
9:15 to 10:30 a.m.	Opening Session & Keynote Presentation: A Powerful Memory Is A Terrible Thing to Waste (Chester Santos, 2008 United States National Memory Champion) RENOIR		
10:30 to 11:00 a.m.	Refreshment Break/Exhibits CEZANNE & GAUGUIN		
TRACK	CLINICAL ISSUES	GCM PRACTICE MANAGEMENT / INNOVATION	LEGAL, FINANCIAL & ETHICS
BREAKOUTS #1 11:00 a.m. to 12:15 p.m.	1A: When Only the Best will Do: Successful Interactions with the Self-Absorbed and Entitled (<i>Bunni Dybnis</i>) GAUGUIN 1	1B: Memory Fundamentals: The ABC's and 123's of Utilizing Your Brain (<i>Chester Santos</i>) VAN GOGH 1	1C: They Served Our Country and They Are Entitled! VA Benefits for Our Clients (<i>Karen McIntyre</i>) VAN GOGH 2
12:15 to 1:45 p.m.	Lunch & General Session: Spirituality/Grief Counseling In Senior Care (Antonia V. Brasted, Ph.D., GC-C, Director of Psychosocial Services, Hospice of Las Vegas) RENOIR		
1:45 to 2:15 p.m.	Refreshment Break/Exhibits CEZANNE & GAUGUIN		
BREAKOUTS #2 2:15 to 3:30 p.m.	2A: Continence Management: Prevailing Over the Challenges (<i>Lucille Levine</i>) GAUGUIN 1	2B: What New Care Managers Will Face and the Clinical Knowledge Necessary for Successful Outcomes (<i>Linda Fodrini-Johnson</i>) VAN GOGH 1	2C: Obtaining Insurance Benefits for Your Client's Care (<i>Glenn Kantor & Corinne Chandler</i>) VAN GOGH 2
3:30 to 4:00 p.m.	Refreshment Break/Exhibits CEZANNE & GAUGUIN		
BREAKOUTS #3 4:00 to 5:15 p.m.	3A: End of Life: Making the Most Difficult Ethical Decisions (<i>Joanne Marie Hylton</i>) GAUGUIN 1	3B: Reducing Hospital Readmissions: Where and How GCMs Can Make a Difference (<i>Deborah Newquist, Mary Lynn Pannen & Nina Herndon</i>) VAN GOGH 1	3C: What Would You Do?: The GCM's Ethical Considerations Involving Abuse and Neglect (<i>Pamela Braun</i>) VAN GOGH 2
Evening	Free Time (shows, casinos and more) and/or Dine Arouds		

Program at a Glance

SATURDAY, November 5th

8:00 a.m. to 3:00 p.m.	Conference Check-In/WRC-NAPGCM Desk REGISTRATION DESK 2		
8:00 to 9:30 a.m.	Breakfast & General Session: Congressional Update on Senior Issues (<i>The Honorable United States Congresswoman Shelley Berkley</i>) & Roundtable Discussions -- Beyond Politics: Serving Our Clients in the New Healthcare Environment RENOIR		
9:30 a.m. to 2:00 p.m.	Exhibit Hall Open CEZANNE & GAUGUIN		
9:30 to 10:00 a.m.	Refreshment Break/Exhibits CEZANNE & GAUGUIN		
BREAKOUTS #4 10:00 to 11:15 a.m.	4A: I'm Fine, Leave Me Alone! Dealing with Denial & Resistance in the Dementia Client (<i>Laurel Etheridge</i>) MONET 4	4B: Ethics Matters: Facing Practice Dilemmas with Confidence (<i>Jullie Gray, Harriette Grooh and Lisa Mayfield</i>) VAN GOGH I	4C: Recognizing & Preventing Elder Exploitation (<i>Lee Drizin</i>) VAN GOGH 2
11:15 to 11:45 a.m.	Refreshment Break/Exhibits CEZANNE & GAUGUIN		
11:45 a.m. to 1:15 p.m.	Lunch/Chapter Business Meeting (open to all) RENOIR		
1:15 to 2:00 p.m.	Dessert/Exhibits/Prize Drawings CEZANNE & GAUGUIN		
BREAKOUTS #5 2:00 to 3:15 p.m.	5A: Addictions: Seniors & Gambling (<i>Laurie Moore</i>) MONET 4	5B: How Care Managers Are the Key to Successful Special Needs Trust Management (<i>Stephen Dale & Linda Fodrini-Johnson</i>) VAN GOGH I	5C: Senior Fraud & Financial Abuse (<i>Jim Colville</i>) VAN GOGH 2
3:30 to 4:30 p.m.	Closing General Session: The Care Manager from Relationship Builder to Challenger: Techniques to Increase & Expand Your Business (<i>Steve Barlam, Chief Professional Office & Co-Founder, LivHOME</i>) RENOIR		